

ComBrio VSI Service Delivery™

► Improves service levels

- Proactive device monitoring
- On-demand device access
- Increased bandwidth for device service
- Remote on-site appliance reduces network complexity
- Highly scalable

► Increases security and compliance

- Outbound initiated connections requiring no open inbound holes in firewall
- End-to-end audit trail for regulatory requirements
- User-defined reports based on device, time and authorization
- Utilizes 128 bit SSL and AES standard encryption

► Reduces Cost

- No access administration required
- No modification required to existing network schema
- No agents, modems or VPNs required
- Resides between existing network management tools and target devices
- Rapid Deployment
- Ubiquitous connectivity

ComBrio VSI Service Delivery is one of two software suites comprising ComBrio Virtual Service Infrastructure™ (VSI). ComBrio VSI is connectivity software for service organizations which provide secure remote device monitoring and management. VSI increases security, enhances regulatory compliance and improves service response times, thereby reducing costs for both the service organization and its enterprise customer.

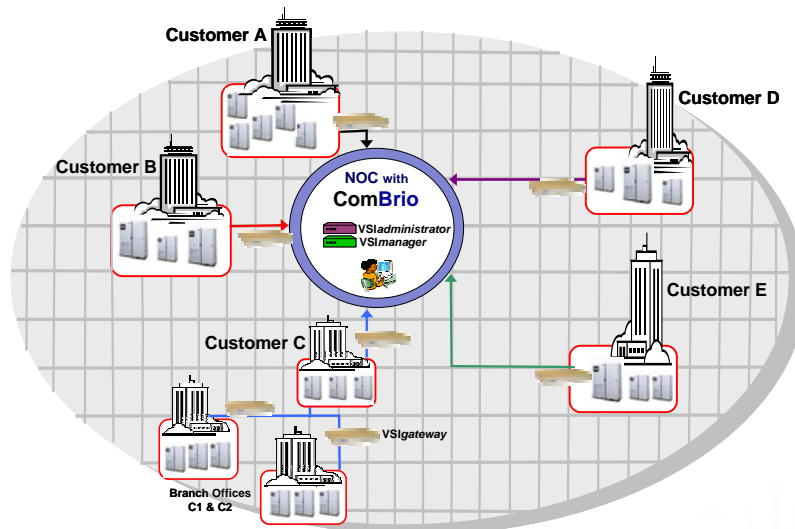
VSI Service Delivery logically extends the physical reach of the service organization's network. Utilizing the Internet, VSI Service Delivery creates a secure infrastructure, removing geographical, physical and technical boundaries between the service organization and the remote sites it supports.

VSI Service Delivery consists of three modules: the *VSIadministrator*, the *VSImanager*, and the *VSIgateway*; together they provide:

- Proactive monitoring and 24/7 constant status on any remote device™ by presenting a virtual view of that device, without a dedicated connection or VPN
- Secure on-demand device management sessions via ComBrio's *Directed Circuit™*, a secure outbound initiated end-to-end tunnel.

VSIadministrator

VSIadministrator is the centralized repository for the status of all monitored devices. It also maintains and distributes the rules and policies needed to establish Directed Circuits.



VSImanager

VSImanager receives Directed Circuits from the remote locations.

VSIgateway

VSIgateway is an appliance which resides at the remote location. It collects the status from all monitored devices, aggregates it, encapsulates it, and delivers it to the *VSIadministrator*. The *VSIgateway* is responsible for the initiation of all Directed Circuits, thus eliminating the need to open any in-bound holes in corporate firewalls.

For more information visit:
www.combrio.com

